

# MRO Integrated Supply Chain Management Overview

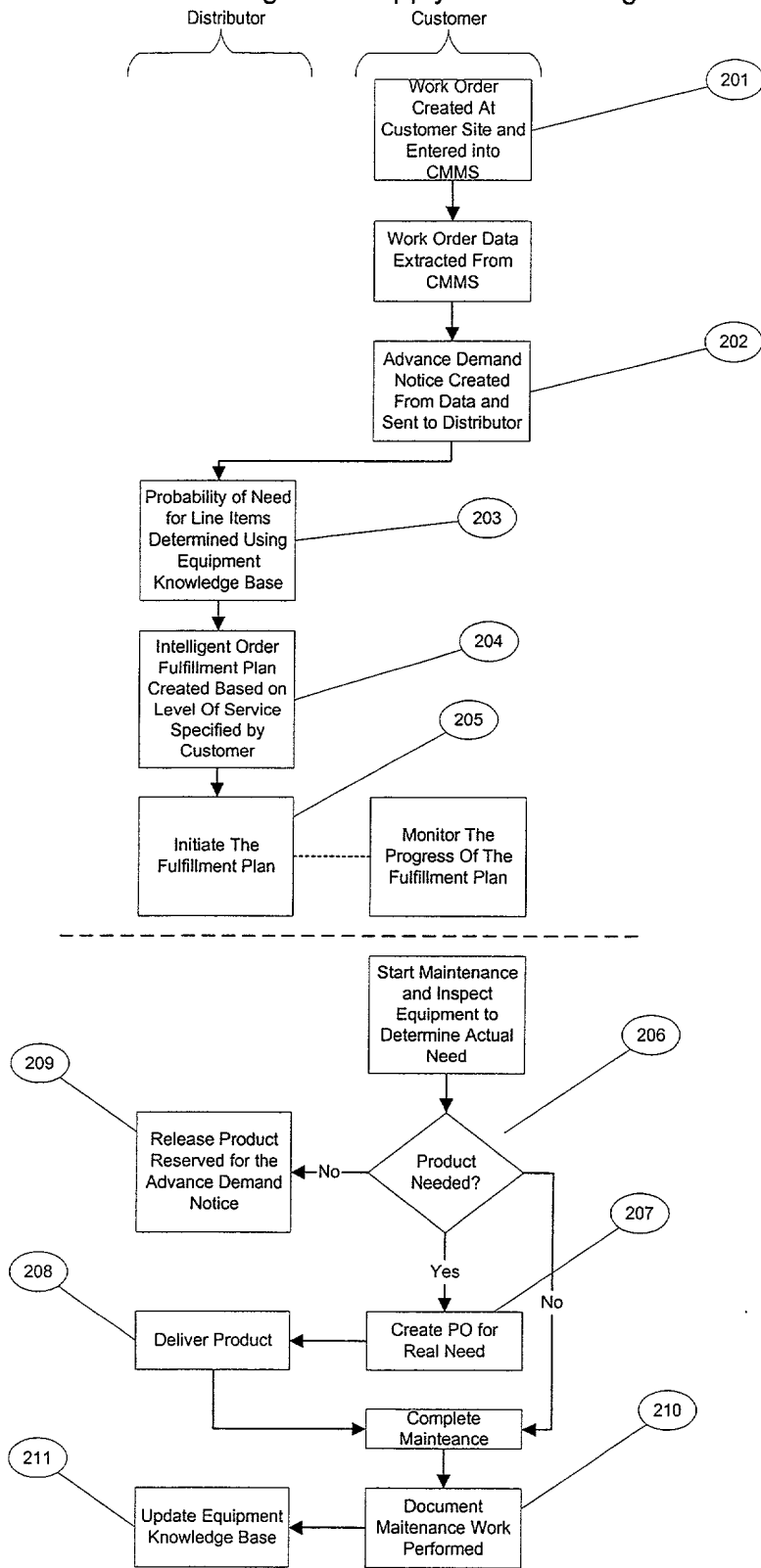


Figure 1

# Intelligent Agent and Transaction Network

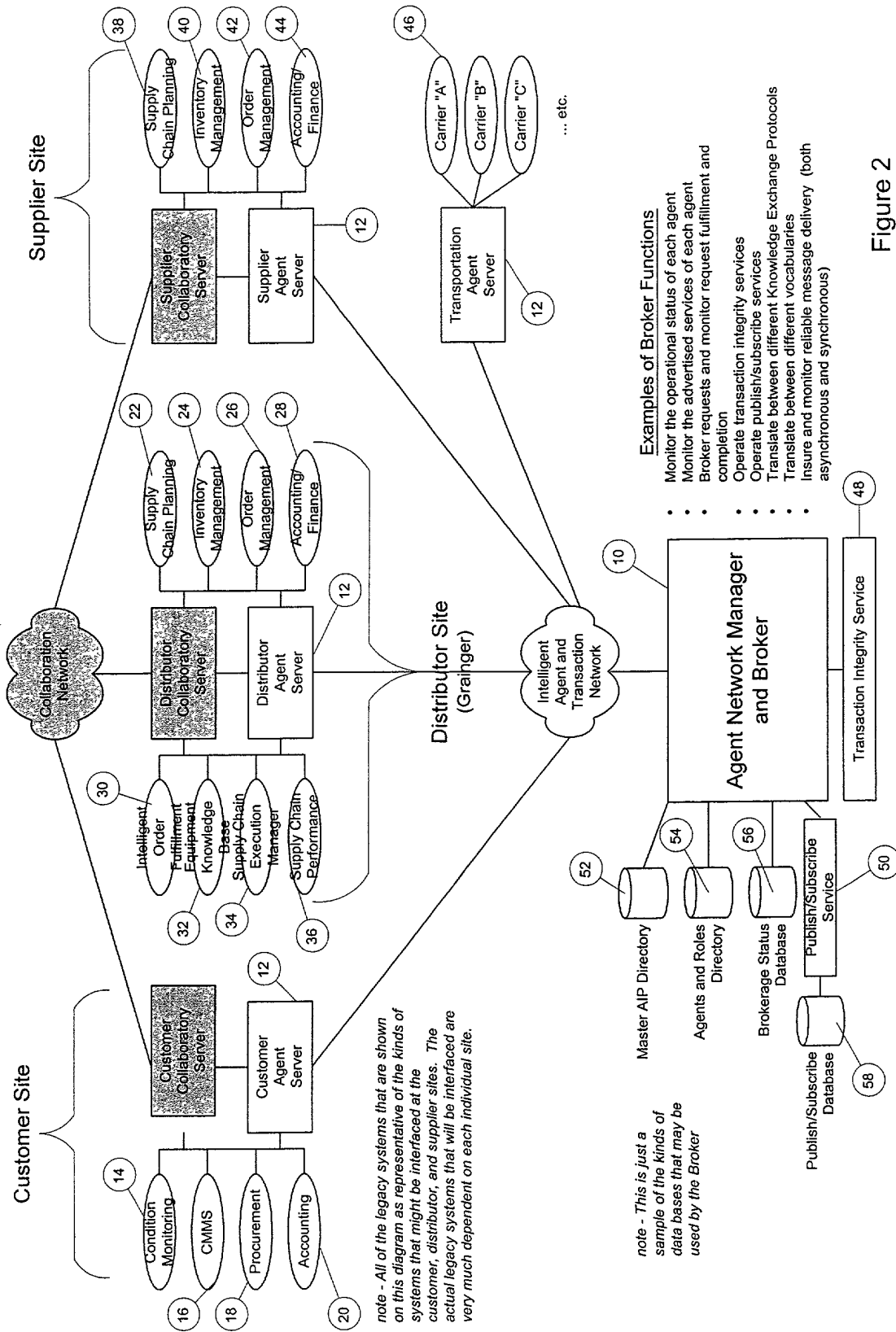


Figure 2

# Agent Server Components Depicted in the Context of a Customer Site

note - This is just a sampling of the possible legacy systems that can be interfaced to the Agent Server.

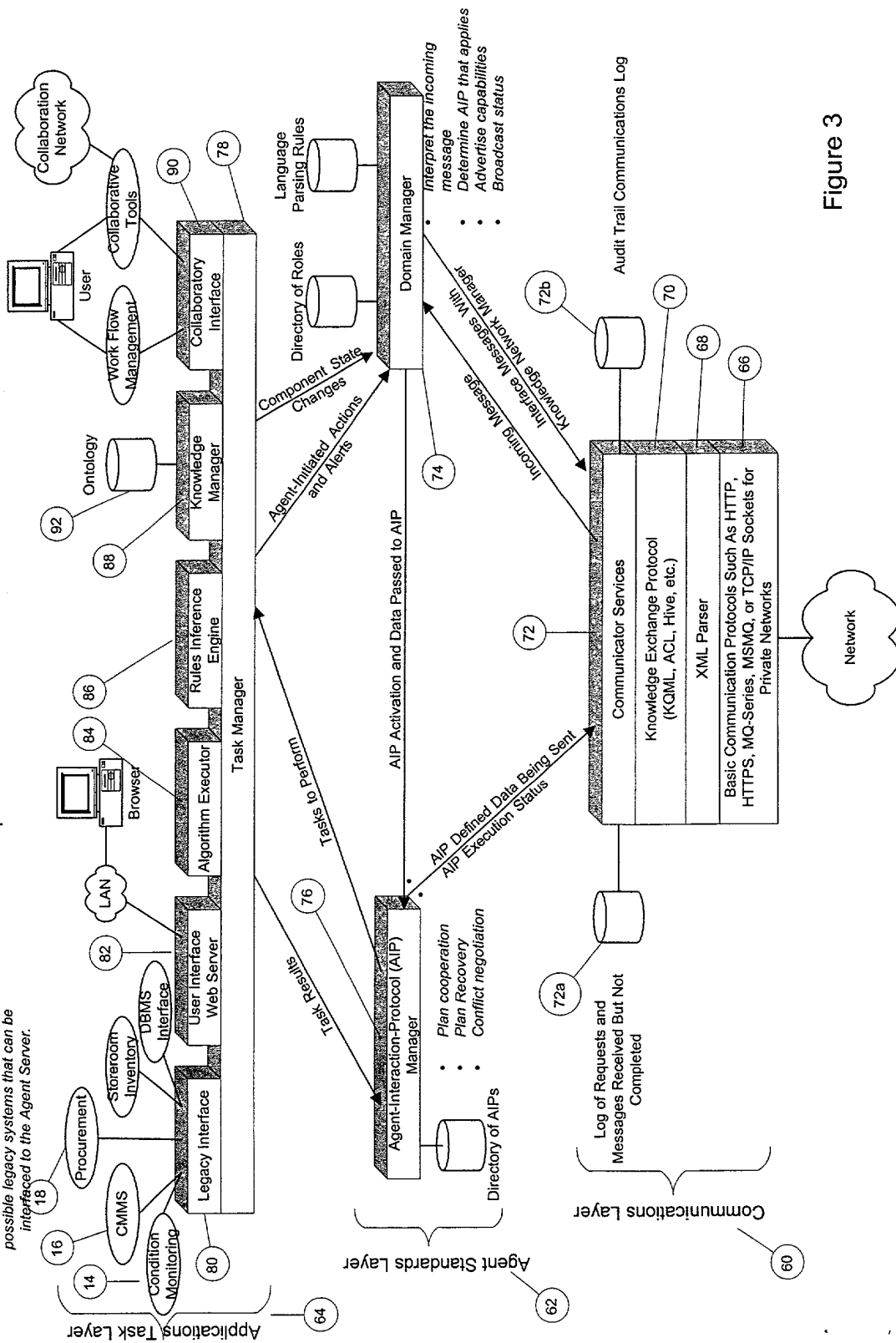


Figure 3

# Agent Server Components Depicted in the Context of a Distributor Site

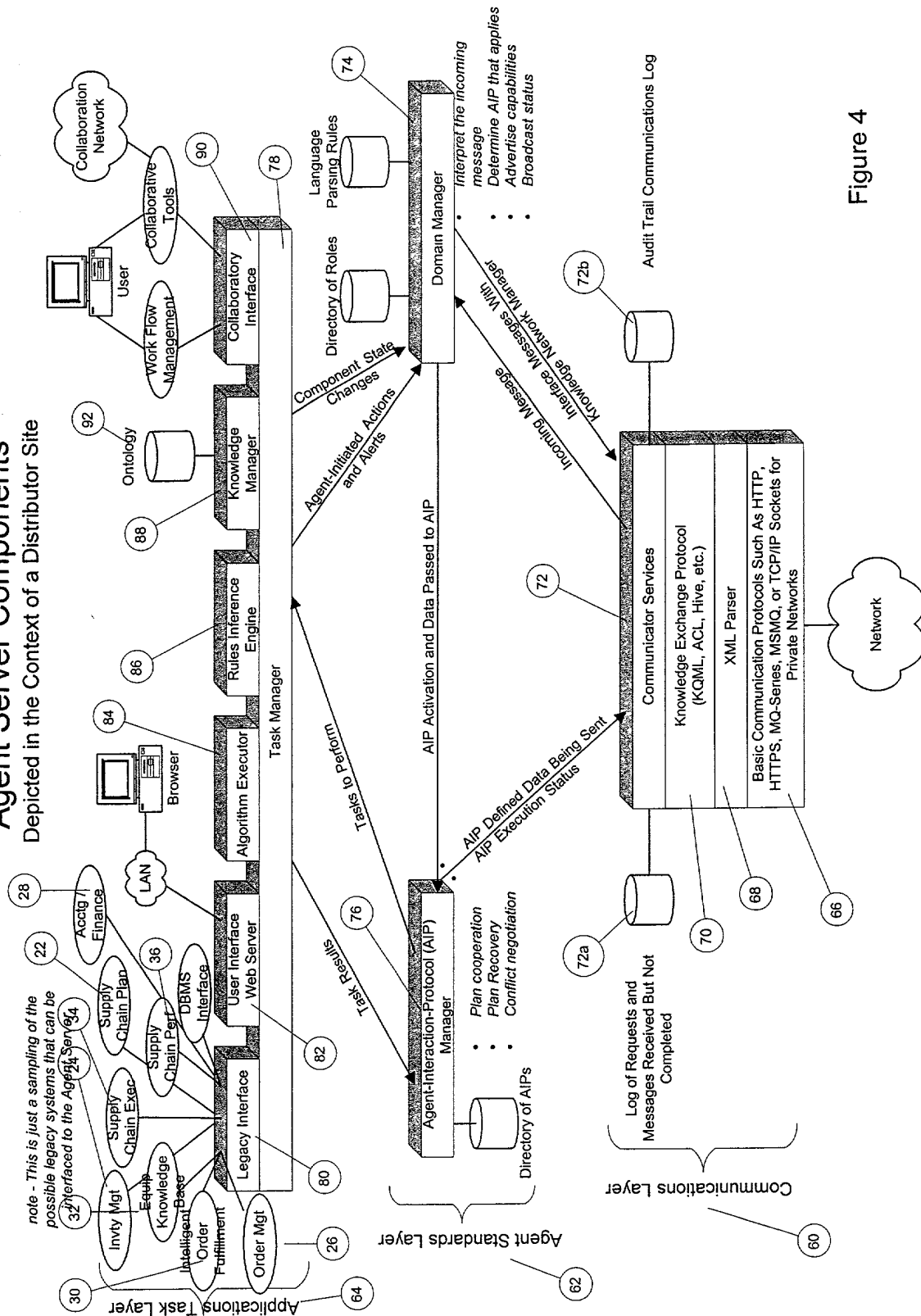


Figure 4

# Agent Server Components Depicted in the Context of a Supplier Site

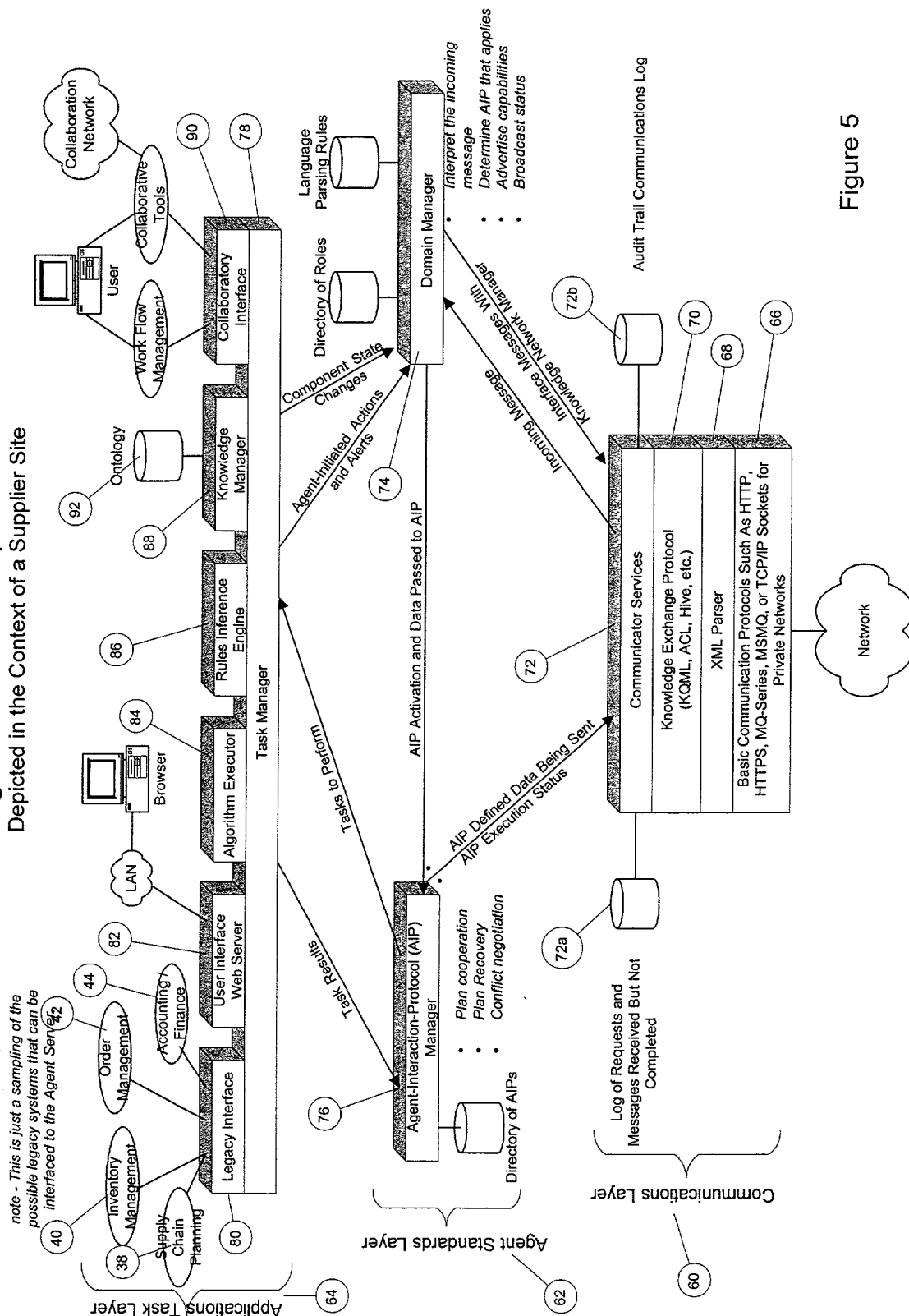


Figure 5



# Intelligent Order Fufillment Planning

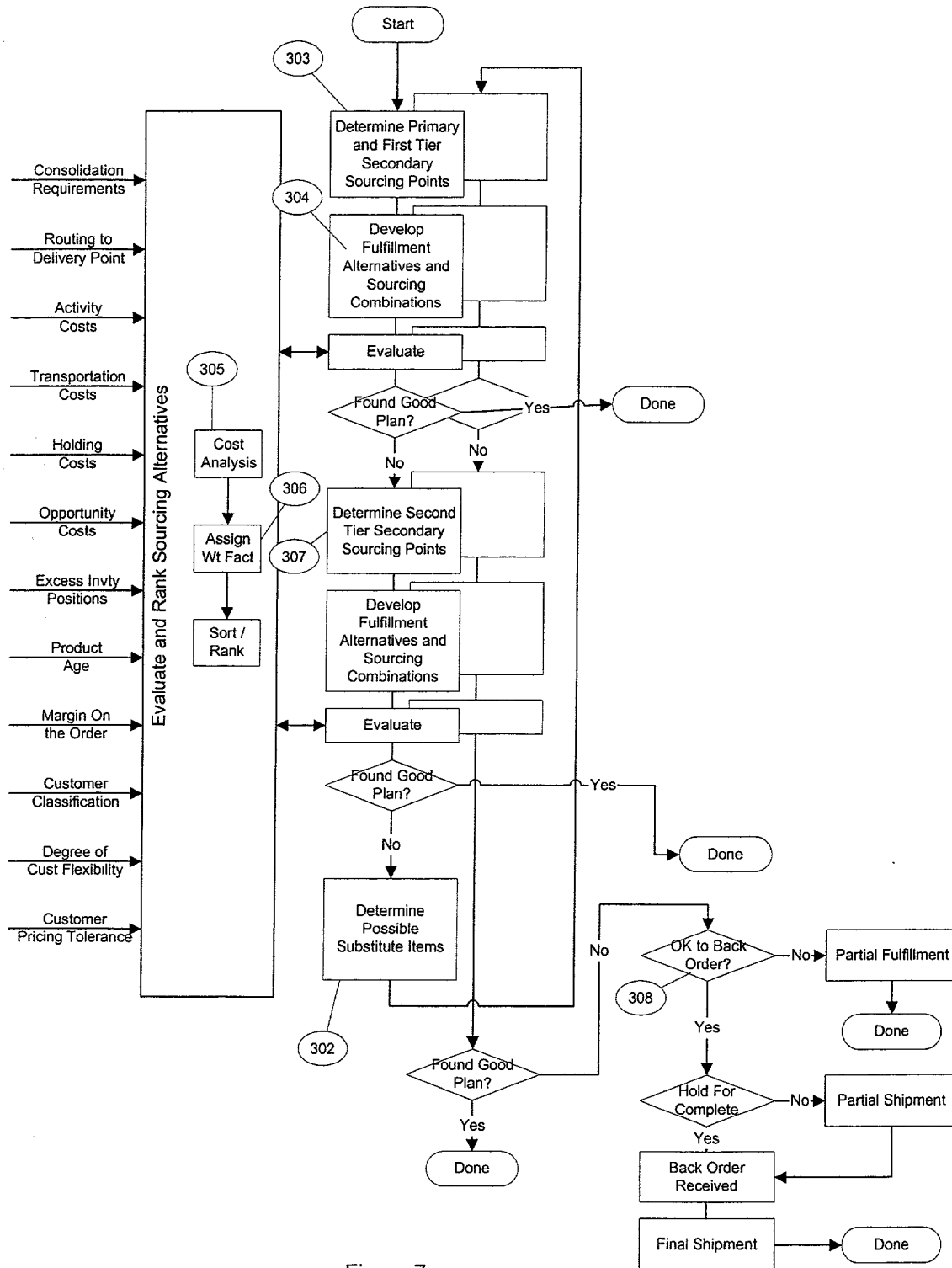


Figure 7

# Inventory Management

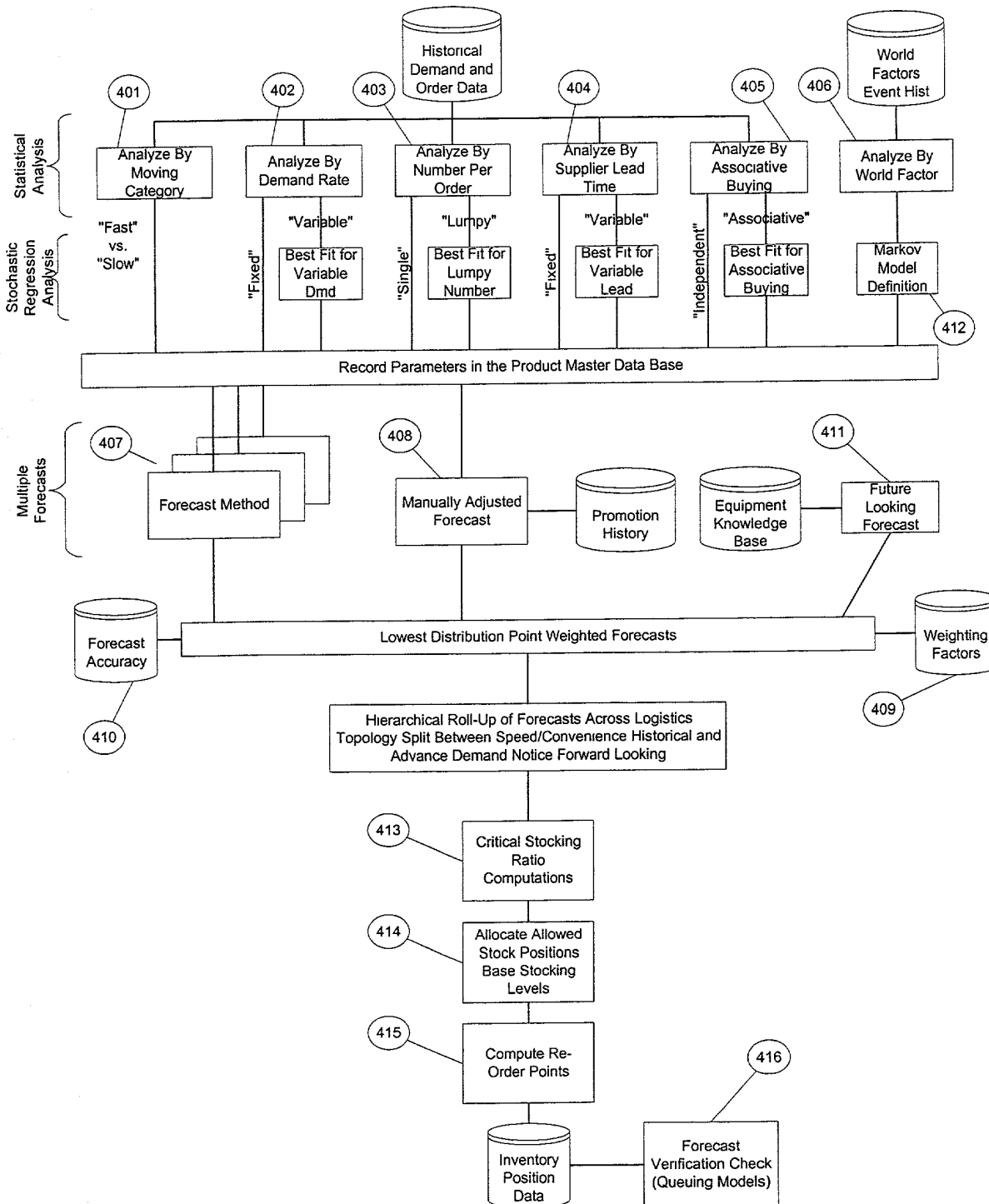


Figure 8





# New Customer Equipment Data Added to Equipment Knowledge Base

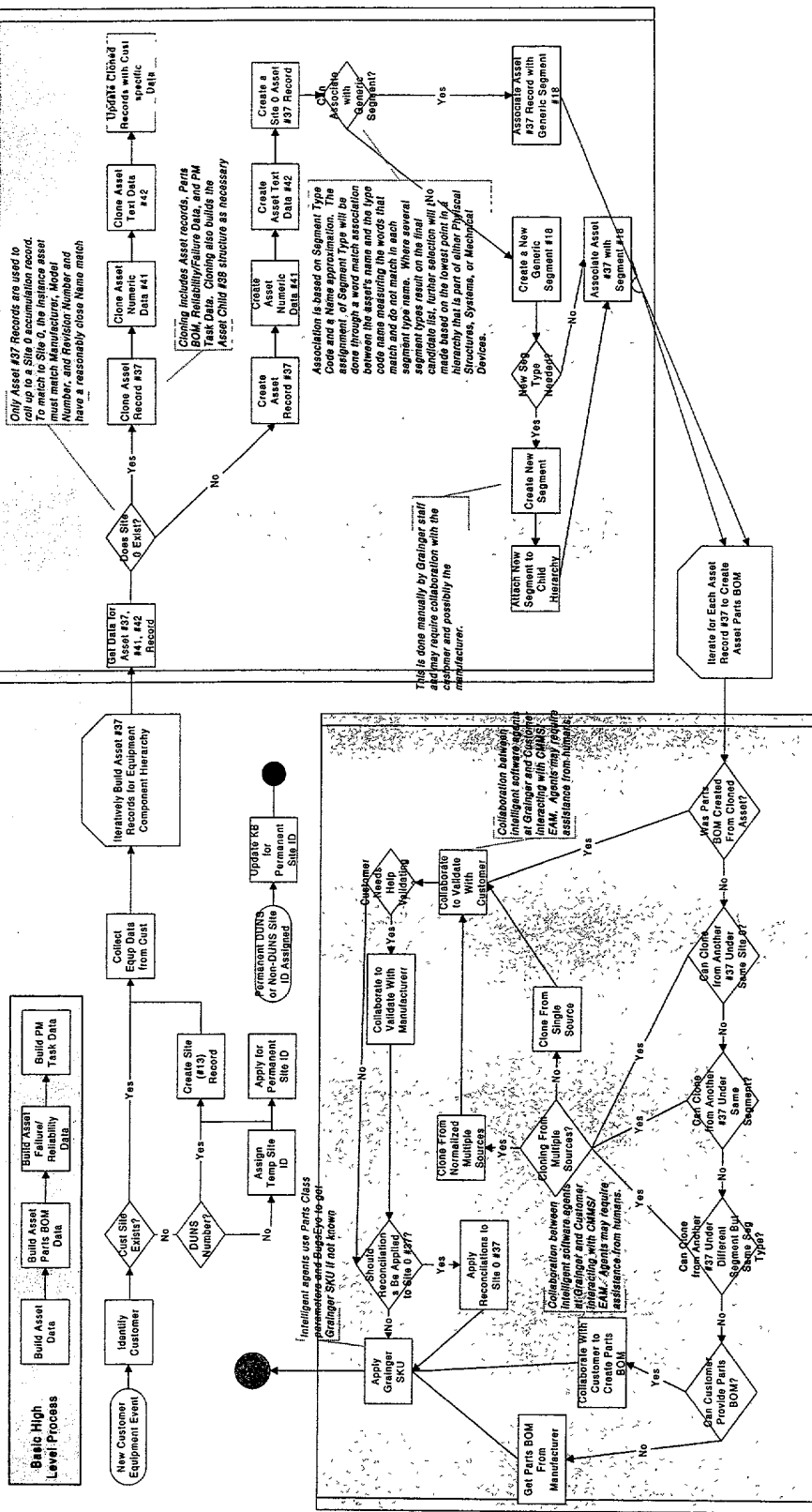


Figure 10a

# New Customer Equipment Data Added to Equipment Knowledge Base (cont)

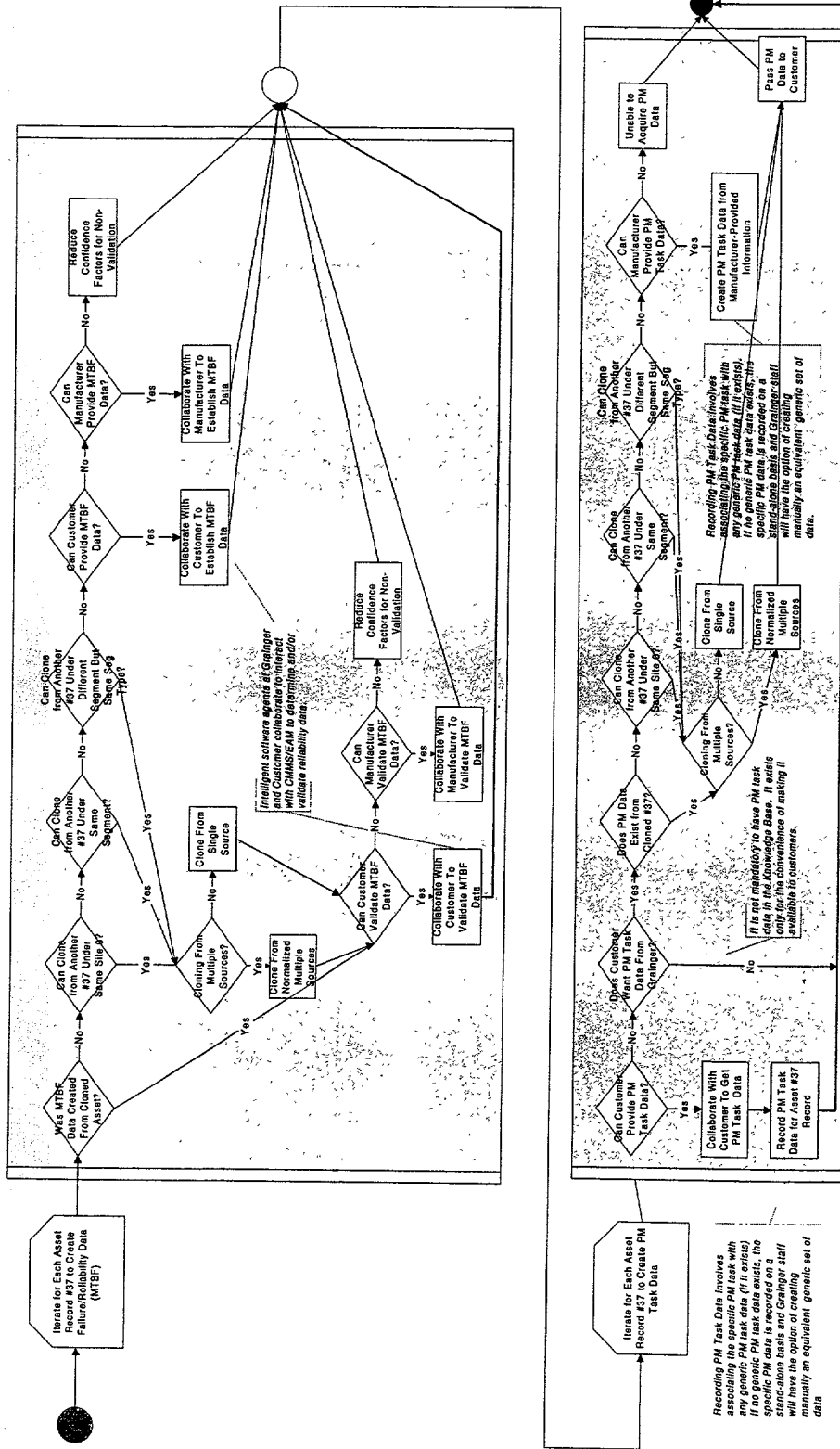
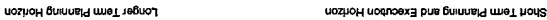


Figure 10b

### Activity in Grainger Systems



Figure 11

[illegible]

**Figure 12**

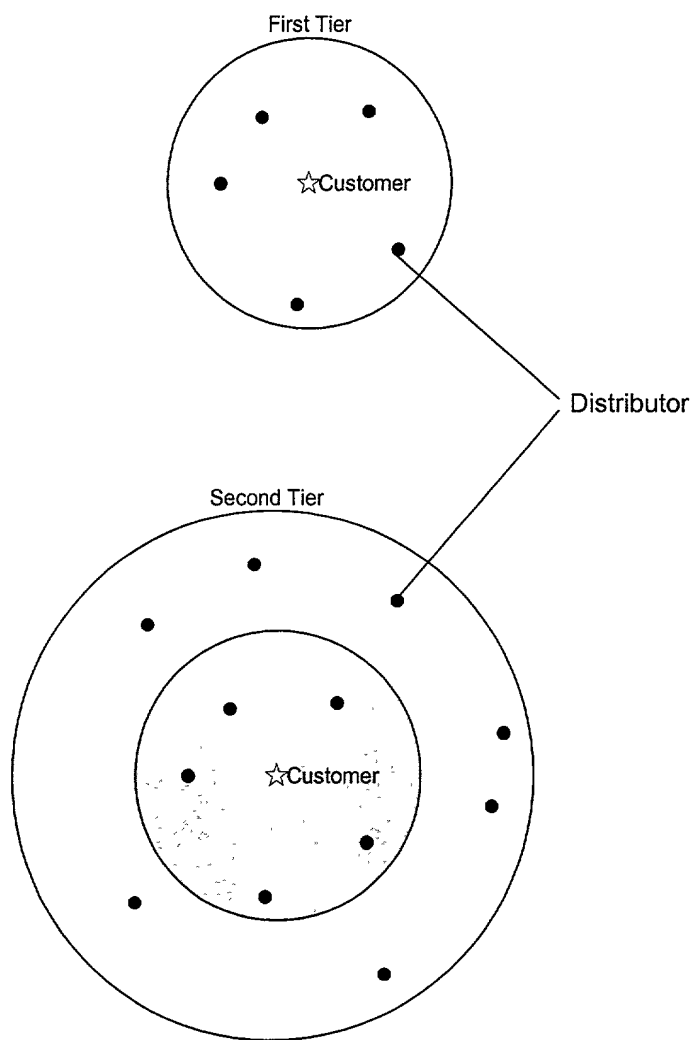


FIGURE 13